

(Incorporated in the Cayman Islands with limited liability) (Stock Code: 1083)

Personal Identification Number

10 May 2022

Dear Shareholders,

Extraordinary General Meeting ("EGM")

The EGM of Towngas Smart Energy Company Limited (the "Company") will be held at 18th Floor, Harbour East, 218 Electric Road, North Point, Hong Kong on Thursday, 26 May 2022 at 12:30 p.m..

Shareholders may attend, participate and vote by electronic means at the EGM through online access by visiting website <u>https://meetings.computershare.com/TSELEGM2022</u> ("Webcast Link"). By attending the EGM online, you will be able to view a live webcast of the EGM, cast your votes and submit questions online. The live online webcast will open for Shareholders to log in approximately 30 minutes prior to the commencement of the EGM from any location with access to the internet with a smart phone, tablet device or computer.

TO ACCESS THE LIVE ONLINE WEBCAST, PLEASE CLICK ON THE WEBCAST LINK AND ENTER THE DESIGNATED DISTINCTIVE USERNAME AND PASSWORD BELOW:

Username: your 10-digit shareholder reference number starting with "C" ("SRN") printed under the barcode on the top right corner of this letter

Password: the five-digit Personal Identification Number ("PIN") below the SRN

Please keep the SRN and PIN in safe custody for use on the day of the EGM and do not disclose it to any other person.

In view of the evolving COVID-19 pandemic situation in Hong Kong, the Company may implement further procedures and precautionary measures and change the EGM arrangements at short notice. Shareholders should visit the Company's website at <u>www.towngassmartenergy.com</u> for future announcements and updates on the EGM arrangements.

If Shareholders have any questions relating to the EGM, please contact Computershare Hong Kong Investor Services Limited, the Company's branch share registrar in Hong Kong, as follows:

Computershare Hong Kong Investor Services Limited 17M Floor, Hopewell Centre 183 Queen's Road East, Wanchai, Hong Kong Telephone: (852) 2862 8555 Facsimile: (852) 2865 0990 Website: www.computershare.com/hk/contact

Yours faithfully, For and on behalf of **Towngas Smart Energy Company Limited** John Ho Hon-ming Executive Director and Company Secretary